

Bio for nominations for NCRC NAHRO

Cortney Crockett

NCRC Position you are running for on the ballot: Secretary

Agency and job title: Cuyahoga Metropolitan Housing Authority
- Director of Marketing and Communications

Years with current agency: 10

Years in housing industry: 10

What are some of your responsibilities at your agency?

I am responsible for all of the internal and external communications including media, social media, website, Intranet, annual reports, newsletters, advertising, branding, events, public records requests, strategic planning and editing all publications for the Authority. My job is to serve our 55,000 residents and participants to create safe, quality, affordable housing opportunities and improve the quality of life for the communities we serve. Through our core values that spell CARES (Commitment, Accountability, Respect, Excellence and Safety), we work to fulfill our mission, achieve our vision and better our communities where everyone can strive for success.



Why are you running for a position on the NCRC Board?

I am running for the Secretary position on the NCRC Board because I am dedicated to the residents I meet at my local Authority level but I want to continue to be involved in helping out at the regional level to share ideas and best practices to better serve our residents and families and make an even greater positive impact.